



TEXEL SOLUTIONS

Job advert

By Texel Solutions Ltd

PAID INTERNSHIP - ICT Technician

INTRODUCTION:

Texel Solutions Limited is a dynamic, innovative software development company based in Lusaka, Zambia that provides advanced solutions centred on two key aspects: **Automation** and **Communication**. Our powerful software solutions automate common repetitive tasks and facilitate easy and efficient communication with any set of recipients.

MINIMUM QUALIFICATIONS:

Hard skills

- Grade 12 certificate plus at least Diploma in ICT in Computer Science or related fields.
- Good logic and problem-solving skills.
- Highly computer literate and fully conversant with Microsoft Office.
- Web development skills.
- Comfortable with Linux/Windows servers, basic HTML/CSS/JS or PHP/other scripting.
- Programming skills are a strong advantage.
- Valid Driver's license an advantage.

Soft skills & other requirements

- Good work attitude.
- Fast learner.
- Good problem solving skills.
- Good research skills.
- Work under minimal supervision but deliver quality work on time.
- Honest and self-motivated.
- Strictly no criminal record.

WORK DESCRIPTION:

- Assist with product development and conduct software testing.
- Assist in writing / maintaining technical documentation.
- Monitor server alerts and verify backups.
- Provide hands-on technical support for software and server systems, basic troubleshooting, log analysis, backups, incident response and report writing.
- Provide customer technical support by phone, WhatsApp and email.
- Assist with software deployments, monitoring, and end user support.
- Will learn to code on the job with a clear path toward a programming role.
- Maintain any technical equipment for the company and maintain an asset register.
- Assist with ICT budgeting and planning.

NOTES:

- This will be a paid internship with real responsibilities — not a coffee-fetching role.
- Fast track to a developer position for the right performer.
- Candidates must be willing to be on-call during outages and to learn rapidly.
- May be required to work at client sites.
- Be willing to work under stressful conditions with short deadlines and fix faults rapidly.
- Send your résumé by email with a short note saying why you're a fit to take this role and what value you can add to the company.

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